

ELCA BYOT

FREQUENTLY ASKED QUESTIONS - STUDENTS

I have registered my device for BYOT. Can I start bringing my device to school now?

Answer: By registering your device, you have secured permission to participate in BYOT. Devices must be registered each year, therefore, if you registered your device last year, you must register it again this year to maintain network access.

I have my laptop with me in class. How do I get on the internet now?

Answer: Most laptops or other personal devices will detect a wireless connection when you are near one. Most of the time your technology device will ask you if you would like to join the network. The ELFBC network is open so once chosen, you should be granted access. After gaining access once, most devices will automatically connect in the future. In order to maintain consistent network access for the school year, your device must be registered.

My laptop is not prompting me to choose a wireless network. Is there another way to connect?

Answer: In the settings menu of your device, there is usually an icon for a network. Go to this icon and choose “ELFBC” from the Wi-Fi networks list or prompt your computer to look for wireless networks in range. Always consult your device’s owner’s manual or other available support for exact directions on accessing a wireless network.

I just can’t get my laptop to connect to the network. Can I get some help from someone?

Answer: Check your owner’s manual or other support resources for issues concerning connectivity. Frequently peers will have similar devices and will be able to support each other. There is also a time set aside during morning break one day a week for an IT Help Desk where you can bring your device for questions regarding network connectivity. BYOT participants are responsible for ensuring their device connects to the wireless network.

I brought my iPad to school to use in the classroom, but my teacher said I couldn’t use it in his/her classroom. Can I still use it?

Answer: The teacher in the classroom has the final say on all procedures in the classroom. If he or she asks you not to use your technology tool at a particular time, then you must follow those directions.

I need to print the document I just created, why is there no printer listed when I try this?

Answer: There are no network printers available for students when you login to the ELFBC Wi-Fi network. Some printing solutions include saving the document in the Cloud and printing it in the library or printing it in one of the computer labs for a small fee.

My device was stolen when I brought it to school. Who should I contact about this?

Answer: Bringing your own technology device to school can be useful; however, there are some risks as well. Most devices have a “lost mode” where sounds and messages can be played to attract attention to assist in finding it. Registered devices can also be searched for by serial number. It is also a good idea to record the device’s serial number and have pictures of the device stored at home in case of theft. ELCA bears no responsibility for the theft of a device nor is ELCA responsible for any damage done to a device. Any time a theft occurs, you should contact the school resource officer and technology director to make them aware of the offense.

Why am I filtered on my own device? Shouldn’t I be able to see what I want to on my own device?

Answer: Student network filtering is a requirement by law for all schools. The Children’s Internet

Protection Act (CIPA) requires all network access to be filtered, regardless of the device you use to access the internet. The network you are using while at school belongs to ELCA & ELFBC and will be filtered. Accessing the student network is a privilege not a right and all rules pertaining to this access should be followed at all times.

I have a data plan from a provider (AT&T, Sprint, Verizon etc.) on my digital device that allows me to access the internet without using the ELFBC Wi-Fi access. Is this allowable?

Answer: While on campus, students are expected to follow the guidelines of the BYOT program when accessing the internet through any device. Students should not access the internet through any cellular data provider while on campus. Students that do not follow the guidelines may lose the privilege of using a device at school and/or face disciplinary consequences.

Am I still held accountable for the BYOT agreement I signed even if I change devices?

Answer: Yes. The BYOT agreement for ELCA remains in effect for any personally owned device you bring on campus. If you change devices, you need to also register the new device and let us know that the old one is no longer used.